

# Could someone else keep your website running?

Start here. You do not need to learn how it was built.

Answer these three questions. If you do not know, write "Ask our provider." Never put passwords or recovery codes on this sheet.

## 1 What must customers still be able to do?

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## 2 Who may approve help if you are unavailable?

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## 3 Where should that person start?

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## Then send this request to your provider

Please help me make sure another qualified person could maintain our website if either of us became unavailable. I need my own sign-in, a recovery copy we control and instructions a replacement can use. Our most important customer action is [write it here]. Please tell me what already works, what is missing and the cost of any extra work before starting.

Stop for today when you have saved your answers and agreed a date to review the reply. The provider supplies the technical answers.

A saved backup is not proof of recovery. Ask a qualified replacement to test the agreed functions in a separate copy, with appropriate account access.

**Know another owner who needs this? Give them a blank copy.**

Free resources: [websiteperson.machineoverhuman.com](https://websiteperson.machineoverhuman.com)

**From If Your Website Person Disappears by Sonny Saggarr**

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